

2024 | Q2 Edition

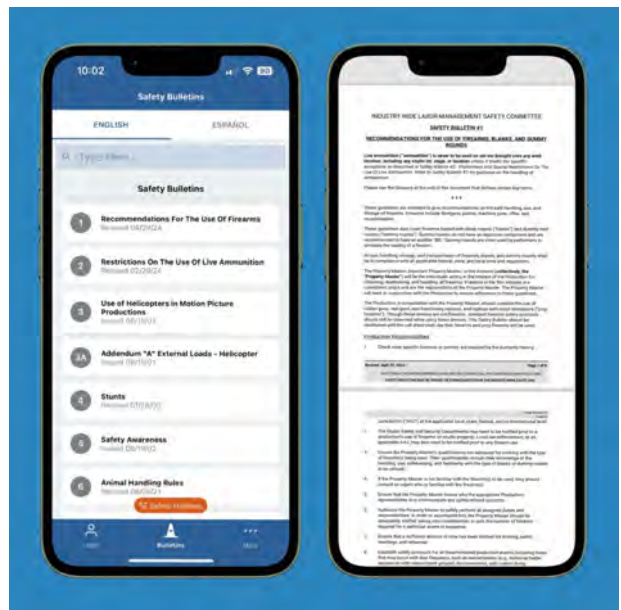
Welcome to the latest edition of our quarterly newsletter! This installment includes:

- Safety Bulletin #1 (Firearms) Revised with Additional Guidance
- More In-Person Training Options Coming Soon!
- Contract Services Partners with Local 600 to Help Industry Professionals Navigate the Roster
- Outreach Program Improves the Contract Services Experience for Industry Professionals
- New Talent Leads Our Training Programs to New Heights
- ICYMI: Heat Illness Bulletin & New Videos Available

Safety Bulletin #1 (Firearms) Revised with Additional Guidance

The Industry-Wide Labor-Management Safety Committee has updated **Safety Bulletin #1 – [Recommendations For The Use Of Firearms, Blanks, And Dummy Rounds](#)**. This revision includes additional terms and definitions, along with enhanced guidance about attaching the Bulletin to call sheets, even if only rubber guns or non-functioning replicas are used.

You can find other Safety Bulletins, anonymous safety hotlines and other resources on our [website](#). Or, keep them handy wherever you go by downloading our mobile app, [CS Access](#).



Safety Bulletins on the [CS Access mobile app](#).

More In-Person Training Options Coming Soon!

We're happy to announce the return of in-person training for the following five courses:

- Boom Lift/Scissor Lift Rigging for Set Lighting Technicians (B2)
- Boom Lift/Scissor Lift Rigging for Studio Grips (B3)
- Advanced Fall Protection (D1)
- Scaffold Erecting and Dismantling (F)
- Rigging Safety (R)



While most of our safety training is available online and on-demand, these five courses are “blended,” meaning they have both a self-directed online portion and live-instruction portion.

During the pandemic, we introduced live instruction via Zoom, which allowed us to continue training throughout the shutdown. With the return of in-person training, we're keeping both options! **Soon, Industry Professionals retaking these courses will be able to**

choose whether they prefer to complete the live-instruction portion in person at our facility in Burbank or online via Zoom. (Industry Professionals completing these courses for the first time will need to complete the live-instruction portion in person.)

Learn more about these courses and the rest of our Safety Pass training program [here](#). To see what's required for your classification, check your upcoming deadlines or enroll in training, visit the Industry Hub (thehub.org) and log into your Portal.

Contract Services Partners with Local 600 to Help Industry Professionals Navigate the Roster



Contract Services was recently invited by IATSE Local 600 to share their booth at the Cine Gear Expo from June 5 – 8. Several members of our team (pictured left to right), including Tulima Tuanaki, Jennifer Aguilar, Rob Davis and Jennifer Taylor, were on hand to answer questions about Contract Services, the Industry Experience Roster, our training programs and more.

“We were so appreciative that Local 600 invited us to join them as a resource for their members attending the Expo,” said Tulima Tuanaki, Chief Operating Officer. “Turnout at the event was

amazing. We helped literally hundreds of Industry Professionals who had questions about Contract Services and how to apply to the Roster.”

A few weeks later, we partnered with Local 600 again by joining their Black Women’s Camera Cookout in Atlanta, where Jennifer Aguilar, Associate Director of Operations, helped Local 600 members better understand Contract Services and how we serve the industry.

If you’d like Contract Services to join an upcoming event hosted by your organization, please reach out to communications@csatf.org.

Outreach Program Improves the Contract Services Experience for Industry Professionals

Since last year, we’ve made over 15,000 calls to Industry Professionals to help them claim their new Portal accounts and remind them about upcoming deadlines and training appointments. It’s part of a new outreach program. Our goal: to improve training compliance, ensure we have up-to-date contact information, and make the Contract Services experience as smooth as possible.



Thanks to these efforts, “we have seen an increase in training compliance, an improvement in the accuracy of contact information and increased usage of the new Industry Hub,” reports Director of Customer Service Operations, Mauricio Leal. “At the same time, we have seen a decrease in *inbound* call volume, year over year, which is probably due to a combination of our proactive outreach and the new self-service Portal.”

To check upcoming deadlines or messages in your Message Center, visit the Industry Hub (thehub.org) and log into your Portal.

New Talent Leads Our Training Programs to New Heights



Kyle Hickman, Associate Director of eLearning Design and Development



Steve Ewing, Associate Director of In-Person Training

Contract Services is proud to introduce two new leaders to expand and improve our one-of-a-kind training program for the motion picture industry.

With more than 15 years of experience in learning and development, and a Master's degree in Instructional Design and Educational Technology, **Kyle Hickman** recently joined Contract Services as our new Associate Director of eLearning Design and Development. In this new role, Kyle oversees the creation of our online (self-directed) training, which serves a population of more than 100,000 Industry Professionals (and growing).

We're also proud to introduce **Steve Ewing**, our new Associate Director of In-Person Training. Steve brings more than 16 years of safety and training experience to Contract Services, including six years teaching at the OSHA Training Institute at California State University Dominguez Hills. He's also a Certified Safety Professional, has an Advanced Safety and Health Certification and a Bachelor's and Master's degree in Occupational Safety and Health. In his new role, Steve leads our instructor-led training program, including both in-person training at our campus in Burbank and live online training, offered via webinar.

"Both Kyle and Steve have extensive backgrounds and experience in exactly the areas we need to grow our training programs. They'll each play a pivotal role in helping us innovate and elevate the caliber of our training for the industry," said Jason Schomas, Contract Services' Director of Training.

We're thrilled to welcome them to our team!

In Case You Missed It!

(The article below first appeared in the [2023 | Q3 edition.](#))

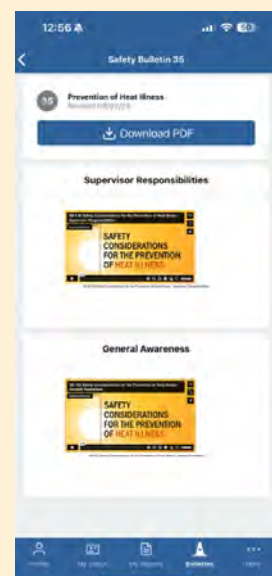
Heat Illness Bulletin Revised & New Videos Available

Last summer, the Industry-Wide Labor-Management Safety Committee revised [Safety Bulletin #35 — Safety Considerations for the Prevention of Outdoor Heat Illness.](#)

Bulletin #35 addresses safety considerations when exposed to heat outdoors and recommends safeguards to prevent heat illness. It's also available by video! Visit the Safety Bulletin page on our [website](#) to view the videos or scan the QR code on the Bulletin itself.

The videos are also available in the [CS Access mobile app.](#)

Stay cool out there!



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